

AREA SCORECARD

1 Summary

The Area Committee has approved the continued development of the Area Scorecard to support improved understanding of performance in the local area. This paper presents the proposed Area Scorecard.

2 Recommendations

It is recommended that the Area Committee

- a) adopts the proposed Area Scorecard and
- b) reviews performance presented in the Scorecard.

3 Detail

The Area Committee approved the progressive development of the Area Scorecard to improve the usefulness of the scorecard and to introduce an 'exception reporting' view of the Scorecard. The two views should be included in the Area Committee papers on a quarterly basis to improve local transparency and accountability.

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Bute and Cowal Area Scorecard

FQ2 12/13

Exceptions
2012-13

FQ1

FQ2

FQ3

FQ4

Streetscene

	Target	Bute & Cowal	Council
Car Parking income to date - B&C	£ 74,133	£ 38,677 R ↑	
Dog fouling - number of complaints B&C	9	1 G ↑	
Dog fouling - number of fines issued B&C			
LEAMS - B&C Cowal	73	85 G ↑	
LEAMS - B&C Bute	73	74 G ↓	

Street lighting

	Target	Bute & Cowal	Council
Street lighting - % A&B faults repaired within 7 days * Street Lighting - currently no faults data at area level *			
Dark Lamps - % inspections completed ABC net - B&C	100 %	100 % G →	
Street lighting - YTD % variance of Capital spend - B&C			

Housing

	Target	Bute & Cowal	Council
CC1 Affordable social sector new builds - B&C	0		
* ACHA - currently no ACHA data in Pyramid *			

Adult Care

	Target	Bute & Cowal	Council
B&C - No of Self Placers within A&B Care Homes	0	0 G ↑	0
B&C - % of Older People receiving Care in the Community - In Year	80.0 %	78.4 % R ↓	74.9 %
B&C - % of Older People receiving Care in the Community	70 %	61 % R ↓	67 %

Education

	Target	Bute & Cowal	Council
HMIE positive School Evaluations - B&C		100 % ↑	71 %
% 5+ SCQF level 6 (Dunoon Grammar)	12.60 %	5.91 % R	10.50 %
% 5+ SCQF level 6 (Rothesay Academy)	12.60 %	10.00 % R	
School % unauthorised absence (Dunoon Grammar)		1.4 % ↓	1.2 %
School % unauthorised absence (Rothesay Academy)		2.0 % ↑	

Planning

	Target	Bute & Cowal	Council
% of Building Warrants Apps responded to within 20 days - B&C	80.0 %	98.2 % G ↑	96.8 %
% of ALL Planning Apps Processed within timescale in B&C	68.0 %	59.6 % R ↑	67.2 %
% of Major Planning Apps Processed in 4 months in B&C	55.0 %	100.0 % G ↑	33.3 %

Roads

	Target	Bute & Cowal	Council
% road area resurfaced/reconstructed - B&C			
Road area resurfaced/reconstructed - B&C			

Miscellaneous

	Target	Bute & Cowal	Council
Business start ups supported B&C	14	17 G ↑	46



Bute and Cowal Area Scorecard **Exceptions** FQ2 12/13

Streetscene

	FQ1	FQ2	Target FQ2
Car Parking income to date - B&C	£ 15,397 R ↓	£ 38,677 R ↑	£ 74,133

Education

	2010-11	2011-12	Target 2011-12
% 5+ SCQF level 6 (Dunoon Grammar)	5.91 % R	5.91 % R	12.60 %
% 5+ SCQF level 6 (Rothesay Academy)	10.00 % R	10.00 % R	12.60 %

Planning

	FQ1	FQ2	Target FQ2
% of ALL Planning Apps Processed within timescale in B&C	56.6 % R ↓	59.6 % R ↑	68.0 %
% of Major Planning Apps Processed in 4 months in B&C	0.0 % R ↓	100.0 % G ↑	55.0 %

Adult Care

	FQ1	FQ2	Target FQ2
B&C - No of Self Placers within A&B Care Homes	3 R ↓	0 G ↑	0
B&C - % of Older People receiving Care in the Community	64 % R ↑	61 % R ↓	70 %

Text to support exception measures.

Car parking – none provided

Education – none provided

Planning – none provided

Adult Care – none provided